

MHHS Migration and Cutover Advisory Group (MCAG) Headline Report

Issue date: 19/09/2025

Meeting number	MCAG 017	Venue	Virtual – MS Teams
Date and time	19 September 2025 1000-1100	Classification	Public

Actions

Area	Action Ref	Action	Owner	Due Date	Update
No new actions					

Decisions

Area	Decision Ref	Description	Rationale
Headline Report and Actions	MCAG-DEC43	The Chair, acting with delegated authority of the MHHS Senior Responsible Owner (SRO), approved the headline report of the previous meeting on 11 September 2025.	The Programme invited objections to the approval of the document, to which none were received.
M10 Cutover recommendation to PSG	MCAG-DEC44	The MCAG recommended to PSG that the Programme should proceed with the M10 Cutover.	The Programme invited objections to the recommendation to PSG, to which none were received.

Key Discussion Items

Area	Discussion
Headline Report and Actions	DECISION: The Chair, acting with delegated authority of the MHHS Senior Responsible Owner (SRO), approved the headline report of the previous meeting on 11 September 2025 (MCAG-DEC43 - recording timestamp 00:05:25). In regard to action MCAG16.1-01, the Programme confirmed that the DNO Representative should now pick it up directly with DCUSA to resolve.

Cutover Declaration	The Programme provided an overview of the Cutover declarations and discussion that took place at TORWG. They confirmed that during TORWG they ran through the declarations one by one and provided industry with a chance to raise any questions or concerns against any of the declarations, to which none were received. They highlighted that for the fourth declaration surrounding Market Segment population, they received the final declaration during the meeting which provided evidence that all declarations had been received. Following a review of the declarations, the Programme sought a recommendation from TORWG to MCAG that the Programme can proceed with the M10 Cutover weekend, which was provided without objection. They presented the declarations that will serve as evidence when MCAG make the recommendation to PSG later in the session, noting the additional declaration that had always been planned to come to MCAG and not TORWG, to allow sufficient time to complete the Service Activation activities for the parties involved. No questions or comments received from MCAG, at which point the MCAG Chair on behalf of the MCAG gave thanks to all the hard work put in to delivering Cutover.
Pre-Cutover Assessment of M10 Acceptance Criteria	The Programme provided an update on the Pre-Cutover Assessment of the relevant M10 Acceptance Criteria and their associated risks. Firstly, they provided an overview of against the M10 Acceptance Criteria (see slide 13 for further detail), highlighting across the criteria the Programme see no blockers to M10 at this point in time. They provided a further, more detailed update on the criteria previously highlighted, in particular, criteria 2, 8, 16 and 19, noting the mitigation plans that are currently in place. The highlighted that for the accepted risks and open items, they've grouped them into three categories, the complete criteria with associated risks, the open items that will be delivered over M10 Cutover and then open items that are still incomplete and have been incorporated into the work off plan. They confirmed that the three marked as complete but with associated risk are the Service Delivery Operating Model, the ELS Model arrangements and finally the Roles and Responsibilities post-M10, noting there is still work to be done across all of them in terms of processes in place and appropriate stress testing conducted. They noted that the criteria tracking as red, which has been for some time is M10 Risk Assessment, however, are confident with the glide path in place, believe it can get to a more manageable position, highlighting there is always going to be a level of risk but one that the Programme have accepted. Finally, they walked through the criteria that will be completed over the Cutover weekend and those that are still at risk but have manageable to mitigations in place and don't pose a threat to M10. In regard to criterion seven, the DNO Representative raised a technical query around particular UMSO MPANs impacting Migration activities. The Programme confirmed the number of MPANs this is affecting is very low (approx. 50) and won't impact M10, noting it can be something they engage LDSOs on once M10 has passed to work through the final detail. The Programme confirmed they will continue to track it and ensure it is addressed as part of the work-off plan. In regard to criterion 30, the Large Supplier Representative queried what the implications would be should PPs not be compliant by M11. The Programme confirmed there wouldn't be any impact on those organisations and it was a matter for Code Bodies to put in measures if compliance wasn't in place by M11. The RECCo Representative confirmed they are working with PPs to ensure they are compliance, however, if plans fail, they will then consider the

	next steps. The Elexon Representative (as BSC/BSCCo Manager) Representative echoed the position given by RECCo. The Programme walked through the outstanding M10 work-off items, noting there is one that will go beyond M10, but pre-M11. No questions or comments were raised. Finally, they ran through the work-off plan that needs to be tracked and seen through beyond M10, noting none are materially impacting M10, Settlement performance post M10 or Central Systems operability. The RECCo Representative highlighted that one of the D flows from item eight should be D356 instead of D256 and also noted there was an action on Helix to update a filter on the ISD downloads. The Programme confirmed the typo has been picked up and subsequent meeting slides have been updated. They also assured parties that the filter fix on the ISD downloads was completed as part of the Helix release last night. The Large Supplier Representative queried if an ISD incident around missing MAP ID is captured in the work-off plan. The Programme confirmed that it's going to be included in version 13 of the ISD and noted that this will be tracked as BAU process through Service Management and not through the work-off plan. The MCAG Chair on behalf of the MCAG gave thanks to all the hard work in the activities in the M10 assessment both by PPs and the Programme.
M10 Cutover recommendation to PSG	The MCAG Chair summarised the updated given at the meeting; from the Programme on M10 Cutover and the Pre-Cutover Assessment of the relevant M10 Acceptance Criteria. The MCAG Chair invited MCAG to provide their views on the Programme proceeding with the M10 cutover and its recommendation to PSG (meeting this afternoon). No questions or comments were received. DECISION: The MCAG recommended to PSG that the Programme should proceed with the M10 Cutover (MCAG-DEC44 - recording timestamp 00:49:05)
Summary and Next Steps	The Secretariat summarised the actions and decisions captured from the meeting and the MCAG Chair reminded MCAG of the upcoming meetings next week.

Date of next MCAG (Extraordinary): 20 October 2025

Attendees

Chair

Justin Andrews Chair

Other Members

Andy MacFaul Ofgem

Industry Representatives

Ian Giles Elexon (as Helix for Service Design item)

Andrew Green	I&C Supplier Representative	Mark Scott	Elexon (as Helix for Service Design item)
David Yeoman	DNO Representative	Liam Evans	IPA
Morven Hunter	DNO Representative	Jenny Boothe	Ofgem
Michael Ceney	Elexon Representative (as BSC/BSCCo Manager)	Reece Harris	IPA
Simon Harrison	Supplier Agent Representative (Independent Supplier Agent)	Steve Page	Elexon (Helix)
Jonny Moore	RECCo Representative	John Abbott	Elexon (Helix)
Robert Golding	DIP Manager	Jessica Davis	DIP Manager
Graham Wood	Large Supplier Representative		
Lijo Louis	Medium Supplier Representative	Apologies	
		Sean Doughty	Elexon Representative (as central systems provider)
MHHS IM Members		Claire Ellington	DCC Representative
Fola Oki	Transition Analyst	Mark Treanor	Small Supplier Representative
Katie Dyson	PMO Governance Secretariat	Joe Grisley	Delivery Project Manager
Matthew Breen	Transition Lead	Andrew Dudkowsky	NESO Representative
Smitha Pichrikat	Programme Manager	Alf Chivers	MCC Development Manager
John Wiggins	Programme Industry SME	Joseph Ashworth	PWC
Paul Pettitt	Design Management Lead	Gareth Evans	I&C Supplier Representative
Lewis Hall	LDP Delivery Manager	Nicola Farley	MCC Lead
Jason Brogden	Industry SME	James Stokes	DIP Manager
Stuart Scott	Industry SME	Warren Fulton	Migration Lead
Keith Clark	LDP Programme Manager	Paul Daniels	Avanade
Adrian Ackroyd	Client Test Programme Manager		